



File Note

Matter name:	Clean Energy Council Limited		
ACCC parties	Zoe Kent		
TRACKIT No	57285	File No.	A91495 & A91496
Other parties	Carl Gopalkrishnan of Ethnic Communities Council of Victoria (ECCV)	Note book Ref.	
		Date:	08/05/2015
		Time:	10.30am
Phone to <input type="checkbox"/>	Phone from <input checked="" type="checkbox"/>	Meeting <input type="checkbox"/>	Other <input type="checkbox"/>

The Ethnic Communities Council of Victoria (ECCV) is concerned that people who do not understand English may have difficulty understanding contracts written in English and noted that the Code has an emphasis on documentation which implied English language literacy and does not suit Ethnic communities.

The Code contains requirements for a signatory to 'explain' or 'inform' a consumer of numerous things and there is nothing to protect consumers who are non-English speakers.

The ECCV would like to see the Code link in with access and equity legislation.

Signature: Zoe Kent	Date:	18/05/2015
	Time:	2.00pm